

Community Needs Assessment 2023/2024

228 Answered most important to them

- 1. 207 said Employment**
- 2. 173 said Education**
- 3. 168 said Housing**

Customer Satisfaction General Survey

196 Answered

150 said CAA was above Average/Great that's 89.80%

Customer Satisfaction Service/Outcome

193 Answered

191 said they was Satisfied with their service with CAA

That is 98.96%